EXAMPLE SAMPLE AUDIT REPORT — Generated from a real read-only public storefront scan to demonstrate our deliverable format.

TRUEPATH ACCESSIBILITY · FREE TECHNICAL AUDIT

WCAG 2.1 / 2.2 AA Accessibility Snapshot

Target: Example Shopify DTC Store (Public Sample Scan) | **Platform:** Shopify | **Scanned:** 2026-11-28

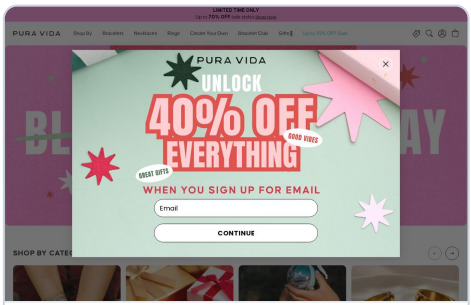
Recommended Scope: Growth Fix ($1,490)

TECHNICAL SCAN SCORE	WCAG AA VIOLATIONS	ALT-TEXT & CONTROLS	KEYBOARD FOCUS
43/100	**23**	**7**	**0**
High Remediation Priority	across 3 WCAG rule groups (1 critical, 2 serious)	1 image alt issue · 6 unlabeled inputs/buttons	tabbed stops missing focus ring · Skip link: Yes

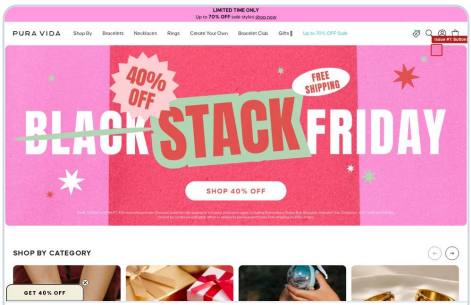
Accessibility Overlay Widget Detected: accessiBe

This storefront loads a third-party overlay script (accessiBe). Overlays add a toolbar on top of the page without repairing underlying HTML, ARIA, form labels, or theme code. Screen-reader users still encounter broken markup, and in 2025 the FTC issued a $1M order against accessiBe over deceptive automated-compliance claims. Removing the overlay and fixing the underlying theme code is the durable, honest fix.

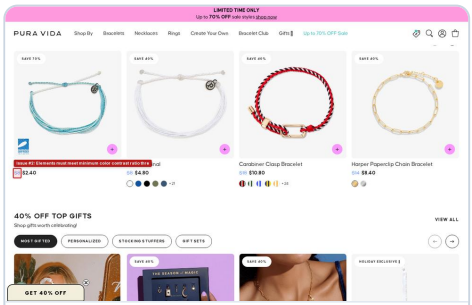
Visual Capture & Highlighted Barrier Areas



Audited Storefront View — Desktop viewport (1440×900) captured during read-only scan.



Issue #1: Buttons must have discernible text (WCAG 4.1.2)



Issue #2: Elements must meet minimum color contrast ratio thresholds (WCAG 1.4.3)

Scope note: This free snapshot tests the public landing page using headless Chromium, axe-core 4.14.1 (WCAG 2.1/2.2 AA rules), and custom e-commerce heuristics. Automated scans catch high-signal code issues immediately; full remediation engagements also test product pages, cart drawers, search, modals, and keyboard flows manually.

Priority WCAG 2.1 / 2.2 AA Code Findings

SEVERITY	WCAG	COUNT	BARRIER & EXAMPLE SELECTOR
CRITICAL	4.1.2	2	**Buttons must have discernible text** Ensure buttons have discernible text `button[data-offer-popover-close=""]`
SERIOUS	1.4.3	18	**Elements must meet minimum color contrast ratio thresholds** Ensure the contrast between foreground and background colors meets WCAG 2 AA minimum contrast ratio thresholds `.decoration-green.text-mint[href$="clearance-sale"]`
SERIOUS	2.4.4, 4.1.2	3	**Links must have discernible text** Ensure links have discernible text `.text-black[href="/"]`

Custom E-Commerce Checks (What Basic Scanners Miss)

VISIBLE IMAGES AUDITED	INTERACTIVE CONTROLS	SKIP-TO-CONTENT LINK	KEYBOARD FOCUS RINGS
110 (1 needs fix)	**308** (6 unlabeled)	**Present & Valid**	**0 missing / 12 tabs**

- **1 linked image has empty `alt=""` with no link text** (e.g., `img.w-full.h-auto`) — keyboard and screen-reader shoppers cannot tell where the link goes.
- **1 form/search/email input lacks a programmatic label** (e.g., `input.focus:outline-none.appearance-none`) — relying on placeholder text alone fails WCAG 3.3.2 & 4.1.2.
- **5 icon buttons or links have no accessible name** (including 1 key storefront control such as cart, search, menu, or close buttons) — e.g., `a.block.text-black`.

How TruePath Fixes Your Store (Zero Live-Site Risk)

STEP 1

Duplicate Theme Staging

We work inside a duplicate copy of your Shopify or store theme so your live checkout and revenue are never interrupted.

STEP 2

Direct Code Remediation

We fix underlying HTML, CSS, ARIA labels, contrast ratios, alt-text structures, and keyboard focus management — no Band-Aid overlay widgets.

STEP 3

Verification & Evidence Pack

You review the staged preview, approve publishing, and receive a dated before/after technical report and change log for your records or counsel.

Transparent Fixed-Fee Remediation Options

Starter Fix

$790 one-time

Turnaround: 3–5 business days

- Full WCAG 2.1/2.2 AA automated + code-level audit (up to 5 key templates)
- Direct theme code fixes: contrast, alt text structure, forms, labels, landmarks, keyboard navigation
- Staged on a duplicate Shopify/store theme — zero live site risk
- Before/after verification report & change log for your records or counsel

Growth Fix — Recommended Fit

$1,490 one-time

Turnaround: 5–7 business days

- Everything in Starter Fix across up to 12 storefront templates (home, collections, PDP, cart, search, menus, modals)
- Removal of ineffective overlay widgets & replacement with real semantic HTML/ARIA
- Product catalog alt-text remediation template + top 100 active product images
- Keyboard focus management for drawers, filters, popups & announcement bars

Full Store + PDF

$2,990 one-time

Turnaround: 7–10 business days

- Comprehensive storefront code remediation across all core theme templates & custom sections
- Up to 500 product image alt-text fixes + third-party app widget isolation/remediation
- Remediation of up to 10 customer-facing PDF documents (size charts, manuals, lookbooks)
- Counsel-ready Technical Conformance & Remediation Documentation Pack (VPAT-style summary + commit diff)

Optional Ongoing Regression Monitoring: Monthly Shield — Standard ($149/month) · **Monthly Shield — Growth** ($299/month) — catches accessibility regressions whenever you add new products, apps, or theme updates.

Ready to fix these barriers in real code?

Reply to request your written fix scope & timeline — staged safely on a duplicate theme, backed by our 100% delivery guarantee.

hello@truepathaccess.com
truepathaccess.com

Delivery Guarantee: Every engagement starts with a written scope of specific code issues staged on a duplicate theme. If we fail to deliver the agreed code fixes verified against WCAG 2.1/2.2 AA criteria, we refund 100% of your fee.

AI-Operated Studio Transparency: TruePath Accessibility is an AI-operated web accessibility studio. Automated testing, code remediation, and documentation are executed by AI systems under structured verification protocols and staged on a duplicate theme before anything goes live.

Important Legal Notice: TruePath Accessibility provides technical WCAG 2.1/2.2 AA auditing, source-code remediation, and technical documentation. We are not a law firm and do not provide legal advice. Because web accessibility is an ongoing practice and third-party scripts or store edits can introduce new barriers, no vendor can guarantee permanent 100% compliance or immunity from lawsuits.